Noland/Dysart Supplemental Reply Affidavit – Attachment B

				PN		onciled/Re	ported Results Su	mmary				
			Cuts		Cuts		ì		Cuts		Cuts	
Feb-00)	No. of	Within 1	% within 1		% Within	Mar-00	No. of	Within 1	% within 1		% Within
		Lines	Hour	Hour	Hours	2 Hours	<u> </u>	Lines	Hour	Hour	Hours	2 Hours
FDT*							FDT					
1-10 L	ines	2140		93.27%	2034	95.05%		2022	1953			
11+ Li		1 5 6			94	60.26%	1	97	86			
Total L	Lines	2296	2078	90.51%	2128	92.68%	Total Lines	2119	2039	96.22%	2088	98.54%
снс•							снс					
1-10 L	ines	1563	1494	95.59%	1548	99.04%	1-10 Lines	1851	1694	91.52%	1827	98.70%
11+ Li	ines	327	316	96.64%	327	100.00%	11+ Lines	147	98	66.67%	147	100.00%
Total L	Lines	1890	1810	95.77%	1875	99.21%	Total Lines	1998	1792	89.69%	1974	98.80%
Grand Total*	. -						Grand Total					
1-10 L	ines	3703	3490	94.25%	3582	96.73%		3873	3647	94.16%	3818	98.58%
11+ Li	ines	483	398	82.40%	421	87.16%		244	184	75.41%	244	100.00%
		4400	3888	92.88%	4003	95.63%	Total Lines	4117	3831	93.05%	4062	98,66%
Total L	Lines	4186	3000	92.00%	4003	90.00%	Total Lines	4117	3031	93.03 %	7002	90.00 /6
Total L	Lines	4100	3000	92.00%	4003	30.03%		4117		93.03 %	4002	38.00 %
		4100	Cuts	92.00%	Cuts	30.03%	Feb - Apr	4117	Cuts	93.03 %	Cuts	38.00 %
Total L Apr-00		4100 No. of			**************************************	% Within		No. of			Cuts	% Within
			Cuts	% within 1	Cuts	<u>.</u>	Feb - Apr		Cuts		Cuts	
		No. of	Cuts Within 1		Cuts Within 2	% Within	Feb - Apr	No. of	Cuts Within 1	% within 1	Cuts Within 2	% Within
Apr-00	, 	No. of	Cuts Within 1	% within 1	Cuts Within 2	% Within	Feb - Apr Combined FDT	No. of	Cuts Within 1	% within 1	Cuts Within 2	% Within 2 Hours
Apr-00	ines	No. of Lines	Cuts Within 1 Hour	% within 1 Hour	Cuts Within 2 Hours	% Within 2 Hours	Feb - Apr Combined FDT 1-10 Lines	No. of Lines	Cuts Within 1 Hour	% within 1 Hour	Cuts Within 2 Hours	% Within
Apr-00 FDT 1-10 L	ines ines	No. of Lines 2200	Cuts Within 1 Hour 2101	% within 1 Hour 95.50%	Cuts Within 2 Hours 2173	% Within 2 Hours 98.77%	Feb - Apr Combined FDT 1-10 Lines 11+ Lines	No. of Lines 6362	Cuts Within 1 Hour 6050	% within 1 Hour 95.10%	Cuts Within 2 Hours 6198	% Within 2 Hours 97.42%
Apr-00 FDT 1-10 L 11+ Lii	ines ines	No. of Lines 2200 95	Cuts Within 1 Hour 2101 95	% within 1 Hour 95.50% 100.00%	Cuts Within 2 Hours 2173 95	% Within 2 Hours 98.77% 100.00%	Feb - Apr Combined FDT 1-10 Lines 11+ Lines	No. of Lines 6362 348	Cuts Within 1 Hour 6050 263	% within 1 Hour 95.10% 75.57%	Cuts Within 2 Hours 6198 286	% Within 2 Hours 97.42% 82.18%
Apr-00 FDT 1-10 L 11+ Lii Total L	ines ines Lines	No. of Lines 2200 95	Cuts Within 1 Hour 2101 95	% within 1 Hour 95.50% 100.00%	Cuts Within 2 Hours 2173 95	% Within 2 Hours 98.77% 100.00%	Feb - Apr Combined FDT 1-10 Lines 11+ Lines Total Lines	No. of Lines 6362 348	Cuts Within 1 Hour 6050 263	% within 1 Hour 95.10% 75.57%	Cuts Within 2 Hours 6198 286	% Within 2 Hours 97.42% 82.18%
Apr-00 FDT 1-10 L 11+ Lii Total L	ines ines	No. of Lines 2200 95 2295	Cuts Within 1 Hour 2101 95 2196	% within 1 Hour 95.50% 100.00% 95.69%	Cuts Within 2 Hours 2173 95 2268	% Within 2 Hours 98.77% 100.00% 98.82%	Feb - Apr Combined FDT 1-10 Lines 11+ Lines Total Lines	No. of Lines 6362 348 6710	Cuts Within 1 Hour 6050 263 6313	% within 1 Hour 95.10% 75.57% 94.08%	Cuts Within 2 Hours 6198 286 6484	% Within 2 Hours 97.42% 82.18% 96.63%
Apr-00 FDT 1-10 Li 11+ Lii Total L CHC 1-10 Li	ines ines Lines ines nes	No. of Lines 2200 95 2295	Cuts Within 1 Hour 2101 95 2196	% within 1 Hour 95.50% 100.00% 95.69%	Cuts Within 2 Hours 2173 95 2268	% Within 2 Hours 98.77% 100.00% 98.82%	Feb - Apr Combined FDT 1-10 Lines 11+ Lines Total Lines CHC 1-10 Lines	No. of Lines 6362 348 6710	Cuts Within 1 Hour 6050 263 6313	% within 1 Hour 95.10% 75.57% 94.08%	Cuts Within 2 Hours 6198 286 6484	% Within 2 Hours 97.42% 82.18% 96.63% 99.04% 100.00%
Apr-00 FDT 1-10 Li 11+ Lii Total L CHC 1-10 Li 11+ Lii	ines ines Lines ines nes	No. of Lines 2200 95 2295 1294 206	Cuts Within 1 Hour 2101 95 2196 1231 183	% within 1 Hour 95.50% 100.00% 95.69% 95.13% 88.83%	Cuts Within 2 Hours 2173 95 2268 1288 206	% Within 2 Hours 98.77% 100.00% 98.82% 99.54% 100.00%	Feb - Apr Combined FDT 1-10 Lines 11+ Lines Total Lines CHC 1-10 Lines 11+ Lines	No. of Lines 6362 348 6710 4708 680	Cuts Within 1 Hour 6050 263 6313 4419 597	% within 1 Hour 95.10% 75.57% 94.08% 93.86% 87.79%	Cuts Within 2 Hours 6198 286 6484 4663 680	% Within 2 Hours 97.42% 82.18% 96.63% 99.04%
Apr-00 FDT 1-10 Li 11+ Lii Total L CHC 1-10 Li 11+ Lii Total L	ines ines Lines ines ines	No. of Lines 2200 95 2295 1294 206	Cuts Within 1 Hour 2101 95 2196 1231 183	% within 1 Hour 95.50% 100.00% 95.69% 95.13% 88.83%	Cuts Within 2 Hours 2173 95 2268 1288 206	% Within 2 Hours 98.77% 100.00% 98.82% 99.54% 100.00%	Feb - Apr Combined FDT 1-10 Lines 11+ Lines Total Lines CHC 1-10 Lines 11+ Lines Total Lines	No. of Lines 6362 348 6710 4708 680	Cuts Within 1 Hour 6050 263 6313 4419 597	% within 1 Hour 95.10% 75.57% 94.08% 93.86% 87.79%	Cuts Within 2 Hours 6198 286 6484 4663 680	% Within 2 Hours 97.42% 82.18% 96.63% 99.04% 100.00%
Apr-00 FDT 1-10 Li 11+ Lii Total L CHC 1-10 Li 11+ Lii Total L	ines ines Lines ines ines	No. of Lines 2200 95 2295 1294 206 1500	Cuts Within 1 Hour 2101 95 2196 1231 183 1414	% within 1 Hour 95.50% 100.00% 95.69% 95.13% 88.83% 94.27%	Cuts Within 2 Hours 2173 95 2268 1288 206 1494	% Within 2 Hours 98.77% 100.00% 98.82% 99.54% 100.00% 99.60%	Feb - Apr Combined FDT 1-10 Lines 11+ Lines Total Lines CHC 1-10 Lines 11+ Lines Total Lines Total Lines	No. of Lines 6362 348 6710 4708 680 5388	Cuts Within 1 Hour 6050 263 6313 4419 597 5016	% within 1 Hour 95.10% 75.57% 94.08% 93.86% 87.79% 93.10%	Cuts Within 2 Hours 6198 286 6484 4663 680 5343	% Within 2 Hours 97.42% 82.18% 96.63% 99.04% 100.00% 99.16%

^{*} February includes reconciled data for CLECs that reconciled per TPUC Order #4, plus reported results for remaining CLECs

E

Noland/Dysart Supplemental Reply Affidavit – Attachment E

PM 114 Reconciled/Reported Results Summary

			No. Of			1	suits Suillina		No. Of		
	F 1 00		Lines	Percent	Percent	١.	4 00		Lines	Percent	Percent
	Feb-00	No. of	Disconn.	Disconn.	Disconn.	v	/lar-00	No. of	Disconn.	Disconn.	Disconn.
		Lines	Early	Early	On Time			Lines	Early	Early	On Time
FDT*		*	· · · · · · · · · · · · · · · · · · ·	·		FDT					
ĺ	1-10 Lines	2140	103	4.81%	95.19%		1-10 Lines	2022	18	0.89%	99.11%
	11+ Lines	156	0	0.00%	100.00%		11+ Lines	97	12	12.37%	87.63%
İ	Total Lines	2296	103	4.49%	95.51%		Total Lines	2119	30	1.42%	98.58%
снс*						снс					
	1-10 Lines	1563	169	10.81%	89.19%		1-10 Lines	1851	15	0.81%	99.19%
ĺ	11+ Lines	327	85	25.99%	74.01%		11+ Lines	147	0	0.00%	100.00%
	Total Lines	1890	254	13.44%	86.56%		Total Lines	1998	15	0.75%	99.25%
							Ĺ				
Grand						Grand To	otal			<u>-</u>	
	1-10 Lines	3703	272	7.35%	92.65%	ļ	1-10 Lines	3873	33	0.85%	99.15%
	11+ Lines	483	85	17.60%	82.40%		11+ Lines	244	12	4.92%	95.08%
	Total Lines	4186	357	8.53%	91.47%		Total Lines	4117	45	1.09%	98.91%
			No. Of						No. Of		
	Apr-00		Lines	Percent	Percent	Feb - Δr	or Combined		Lines	Percent	Percent
	Api-00	No. of	Disconn.	Disconn.	Disconn.	1 60 - 7	or Corribined	No. of	Disconn.	Disconn.	Disconn.
		Lines	Early	Early	On Time			Lines	Early	Early	On Time
FDT						FDT					
	1-10 Lines	2200	15	0.68%	99.32%		1-10 Lines	6362	136	2.14%	97.86%
	11+ Lines	95	4	4.21%	95.79%		11+ Lines	348	16	4.60%	95.40%
	Total Lines	2295	19	0.83%	99.17%		Total Lines	6710	152	2.27%	97.73%
							ļ				
CHC	1					CHC					
	1-10 Lines	1294	13	1.00%	99.00%		1-10 Lines	4708	197	4.18%	95.82%
	11+ Lines	206	1	0.49%	99.51%		11+ Lines	680	86	12.65%	87.35%
	Total Lines	1500	14	0.93%	99.07%		Total Lines	5388	283	5.25%	94.75%
Grand 7						Grand To		4 4 6 7 7			
	1-10 Lines	3494	28	0.80%	99.20%		1-10 Lines	11070	333	3.01%	96.99%
	11+ Lines	301	5	1.66%	98.34%		11+ Lines	1028	102	9.92%	90.08%
	Total Lines	3795	33	0.87%	99.13%		Total Lines	12098	435	3.60%	96.40%

^{*} February includes reconciled data for CLECs that reconciled per TPUC Order #4, plus reported results for remaining CLECs

K

Noland/Dysart Supplemental Reply Affidavit – Attachment K

LOCAL PERFORMANCE – Reconciled Measure 114 for AT&T SOUTHWESTERN BELL RESULTS STATED BY ORDERS AND LINES

Performance Measure 114: Percentage of coordinated cutovers where SWBT prematurely disconnects the customer prior to the scheduled conversion

Coordinated Hot Cuts:

Texas Cuts by Lines:

December 1999	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.3%

Texas Cuts by Orders:

December 1999	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.4%

Frame Due Time:

Texas Cuts by Lines:

December 1999	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.4%

December 1999	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	3.8%

^{*} PM 114 did not include FDT in December; official reporting of FDT began in January 2000.

LOCAL PERFORMANCE – Reconciled Measure 114 for AT&T SOUTHWESTERN BELL RESULTS STATED BY ORDERS AND LINES

Performance Measure 114: Percentage of coordinated cutovers where SWBT prematurely disconnects the customer prior to the scheduled conversion

Coordinated Hot Cuts:

Texas Cuts by lines:

January 1999	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	0%

Texas Cuts by Orders:

January 1999	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	0%

Frame Due Time:

Texas Cuts by Lines:

January 1999	# of	# of Premature Cuts	% Premature Disconnects
	Cutovers/Lines		
Reconciled Results	***	***	1.0%

January 1999	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.7%

^{*} PM 114 did not include FDT in December; reporting of FDT began in January 2000.

LOCAL PERFORMANCE – Reconciled Measure 114 for AT&T SOUTHWESTERN BELL RESULTS STATED BY ORDERS AND LINES – Without SOAC

Performance Measure 114: Percentage of coordinated cutovers where SWBT prematurely disconnects the customer prior to the scheduled conversion

Coordinated Hot Cuts without SOAC:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	2.2%

Texas Cuts by Orders:

February 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	3.1%

Frame Due Time without SOAC:

Texas Cuts by Lines:

TOMES COLO DY EINCOL			
February 2000	# of	# of Premature Cuts	% Premature Disconnects
	Cutovers/Lines		
Reconciled Results	***	***	4.7%

February 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.9%

LOCAL PERFORMANCE – Reconciled Measure 114 for AT&T SOUTHWESTERN BELL RESULTS STATED BY ORDERS AND LINES – With SOAC

Performance Measure 114: Percentage of coordinated cutovers where SWBT prematurely disconnects the customer prior to the scheduled conversion

Coordinated Hot Cuts w/SOAC:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	18.3%

Texas Cuts by Orders:

February 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	26.6%

Frame Due Time w/SOAC:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	8.7%

February 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	5.6%

LOCAL PERFORMANCE – Reported Measure 114 for AT&T SOUTHWESTERN BELL RESULTS STATED BY ORDERS AND LINES

Performance Measure 114: Percentage of coordinated cutovers where SWBT prematurely disconnects the customer prior to the scheduled conversion

Coordinated Hot Cuts

Texas Cuts by Lines:

March 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reported Results	***	***	0%

Texas Cuts by Orders:

March 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reported Results	***	***	0%

Frame Due Time

Texas Cuts by Lines:

March 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	13.6%

March 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	10%

LOCAL PERFORMANCE – Reconciled Measure 114.1 for AT&T SOUTHWESTERN BELL TEXAS RESULTS STATED BY ORDERS AND LINES

Performance Measure 114.1: The % of time the SWBT technician completes the cross connect to the CLEC facilities within 120 minutes.

Coordinated Hot Cuts:

Texas Cuts by Lines:

December 1999	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	94.4%

Texas Cuts by Orders:

December 1999	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	93.8%

Frame Due Time:

Texas Cuts by Lines:

December 1999	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	90.3%

December 1999	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	88.7%

^{*} PM 114 did not include FDT in December; official reporting of FDT began in January 2000.

LOCAL PERFORMANCE – Reconciled Measure 114.1 for AT&T SOUTHWESTERN BELL TEXAS RESULTS STATED BY ORDERS AND LINES

Performance Measure 114.1: The % of time the SWBT technician completes the cross connect to the CLEC facilities within 120 minutes.

Coordinated Hot Cuts:

Texas Cuts by lines:

January 1999	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	100%

Texas Cuts by Orders:

January 1999	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	100%

Frame Due Time:

Texas Cuts by Lines:

January 1999	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	93.9%

January 1999	# of Orders	# of orders cut < 120	% < 120 minutes
		minutes	
Reconciled Results	***	***	94.9%

^{*} PM 114 did not include FDT in December; reporting of FDT began in January 2000.

LOCAL PERFORMANCE – Reconciled Measure 114.1 for AT&T SOUTHWESTERN BELL TEXAS RESULTS STATED BY ORDERS AND LINES

Performance Measure 114.1: The % of time the SWBT technician completes the cross connect to the CLEC facilities within 120 minutes.

Coordinated Hot Cuts:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	95.6%

Texas Cuts by Orders:

February 2000	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	96.9%

Frame Due Time:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	96.5%

February 2000	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	95.3%

LOCAL PERFORMANCE – Reported Measure 114.1 for AT&T SOUTHWESTERN BELL TEXAS RESULTS STATED BY ORDERS AND LINES

Performance Measure 114.1: The % of time the SWBT technician completes the cross connect to the CLFC facilities within 120 minutes.

Coordinated Hot Cuts:

Texas Cuts by Lines:

March 2000	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reported Results	***	***	94.4%

Texas Cuts by Orders:

March 2000	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reported Results	***	***	98.2%

Frame Due Time:

Texas Cuts by Lines:

March 2000	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reported Results	***	***	100%

March 2000	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reported Results	***	***	100%